



Enterprise Grade Call Recording Compliance Monitoring



Know how you are doing on compliance laws and act on it easily.

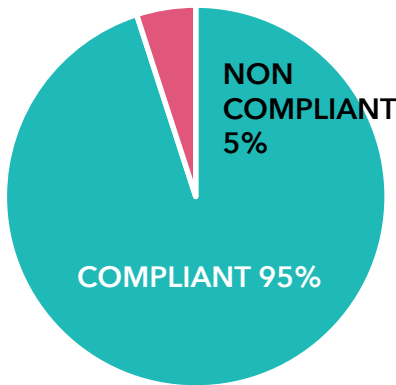
Chorus.ai monitors call recording compliance across every communication channel (written, aural and visual) to minimize risk and identify individual reps not following your organization’s approved call recording processes.

The best investment our company has ever made in a tool, including Salesforce.

Thomas J at Redox

Chorus.ai Compliance Report

KNOW COMPANY COMPLIANCE



TRACK REPS WHO NEED TRAINING & REMINDERS

Recorder	# of Calls	% Compliant
Julian R	200	100%
Kate W	156	100%
Jodie F	67	100%
Harry P	352	98%
Meryl S	257	92%
Dan W	199	90%

Sources checked in Chorus.ai Compliance Reporting

Methods	Audio	Calendar Invite	Visual
Chorus.ai Monitoring Capability			
How Chorus.ai Monitors Disclaimers	Chorus.ai analyzes the phone calls and meetings for a verbal disclosure like: "I'm calling on a recorded line." or "If it's okay with you I'm going to record this meeting so I can stay focused on our conversation."	Chorus.ai analyzes the body of calendar invites for a written disclosure e.g. "MEETING DISCLOSURE: This meeting will be recorded."	Chorus.ai analyzes what is on-screen to see if there is a visual disclaimer (e.g., a red recording light) through the video conference provider. This can be enabled as a default setting on most video conference providers.